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Premium & Premium Plus Program 2017

The San Francisco Law Library has a rich tradition of providing access to legal information and reference services to the legal community. Let us help you with the challenges of your practice with our unique collection of print and electronic resources and expert librarian support. Annual member fees allow us to help you in your practice with a full range of dedicated reference and delivery services.

No Price Increase for 2017

Priority Reference from Professional Staff

- ✦ All requests are treated as **RUSH**, with no RUSH charges
- ✦ All requests are addressed comprehensively and expertly
- ✦ Though most requests can be completed quickly, standard turnaround time is 4 hours
- ✦ Direct Reference Email: sfll.reference@sfgov.org
- ✦ Reference Phone: 415-554-1797 or 415-554-1772

Document Delivery

- ✦ Email delivery of electronic resources from subscribed [databases](#)
- ✦ Email delivery of in-house scans of print collection materials
- ✦ OCLC copy service requests for materials difficult to locate

Collection Resources for San Francisco Offices

- ✦ Loans of San Francisco Law Library print collection, including loose-leafs
- ✦ [Online catalog](#) provides annotated source of print and electronic resources
- ✦ Loans arranged from UC Hastings College of Law Library
- ✦ Loans arranged from San Francisco Public Library
- ✦ Loans arranged through OCLC and other Interlibrary Loans

Advanced Reference Assistance

- ✦ Resource consultation with expert reference team of librarians
- ✦ Reference investigation and comparison of potential sources
- ✦ Research into legal issues to determine useful content and context
- ✦ Analysis of extensive archive including historical codes and regulations
- ✦ Anonymous inquiries and requests to governmental offices
- ✦ Remote access available for Nolo Legal Information database

Citation Access to Electronic Resources

- ✦ Citation access to Law Library's subscription [electronic databases](#)

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San Francisco Law Library Premium & Premium Plus Program 2017

■ What is the difference between Premium and Premium Plus?

The San Francisco Law Library has developed two levels of membership to serve the complex needs of the legal community

Premium Services Level: Membership fee for any firm or business with a San Francisco office, making use of the benefits of membership to serve the legal information needs of the San Francisco practice. Annual fee is based on the number of attorneys in the San Francisco office. All services apply.

Premium Plus Level: Membership fee for any firm or business in or outside of San Francisco, using the benefits of membership to serve the legal information needs of the firm or business at large. Annual fee is computed in two ways.

- Firms or businesses with a San Francisco office use the base rate for Premium Services, based on the number of attorneys in San Francisco, with an added Plus fee.
- Firms or businesses with no San Francisco office use total number of attorneys in the firm as the measure for the Plus Services membership fee. Circulation privileges are available only to San Francisco offices.

Number of Attorneys	Premium Services Annual Fee	Premium Plus Annual Fee
200+	\$5,000	\$6,665
100-199	\$4,000	\$5,330
50-99	\$3,000	\$4,000
10-49	\$2,000	\$2,670
Premium and Premium Plus Membership Fees 2017		

■ How does the value of my Premium or Premium Plus membership compare with other services?

The annual fee provides access to a full range of on-demand reference support from our dedicated reference team, including database resources for firms that have gone single-provider and other collection resources that a complex practice demands.

Reference Need	Commercial Rate	Sample Annual Minimum Use	Comparable Annual Cost	Premium & Premium Plus
Loans of print materials	\$35 -50 per book + delivery costs	1 book per month=12 loans per year	\$420 - \$600	Included
Document delivery	\$15 per article, rush charges extra, minimums often apply	3 articles or other requests per week at \$45 156 articles/yr.	\$2340	Included
Research/Advanced Reference Support	\$120/hour; \$30/15 min	3 hours per month at \$120 = 36 hrs./year	\$4320	Included
RUSH	Up to \$50 a request or double cost per page	5 rush citations per month at \$250	\$3000	Included
Citation to LX, WL, CEB	Not available without database subscription	varies, on demand	\$ \$ \$	Included
HeinOnline, Fastcase, NOLO, CCH Intelliconnect	Not available without database subscription	varies, on demand	\$ \$ \$	Included
Total Value			\$10,080+	Included

Comparative costs based on minimum annual use for complex practice

■ How can I apply or receive more information on the Premium or Premium Plus Membership?

For further information or to discuss the kind of reference needs your practice demands, please contact the San Francisco Law Library, Diane Rodriguez, Assistant Director, diane.m.rodriguez@sfgov.org 415:554-1793. Billing issues may be addressed to Jean McGuinness, jean.mcguinness@sfgov.org